



City of Basehor Transition of Trash Service FAQ

The City of Basehor was recently notified by the current trash and recycling provider that an increase to the billing structure is expected to begin in July that will impact monthly rates. After being in a partnership for several years, the contract with the current trash and recycling provider is set to expire at the end of July. The City took this opportunity to actively negotiate on behalf of our residents to maintain our current service at the most reasonable price. Upon completion of negotiations, it was determined that it is in the best interest of City residents to change the trash and recycling contract provider, based upon the costs and services the new company provides. The City looks forward to this new partnership and will continue to actively negotiate on behalf of our residents.

Who is the new service provider?

The City of Basehor's Governing Body has approved a new contract with Brothers Disposal. The company is a locally owned and family operated business in Leavenworth County. More information on Brothers Disposal can be found by visiting www.brothersdisposalv.com

When is this transition happening?

The new contract with Brothers Disposal will begin on July 31, 2023. Residents will begin to have their trash and recycling collected by Brothers Disposal after that date.

How long will Brothers be the service provider?

The Basehor City Council approved a 5-year contract, with the option of renewal. Service fees have been negotiated to increase modestly each year to assist with the increasing costs mentioned above.

When will I see the increase on my bill?

Residents will see an increase to their monthly services beginning in July. The City of Basehor was notified by the current trash and recycling provider, Waste Management, that a \$4 increase to the billing structure will begin in July. The new rates with Brothers Disposal will begin on August's billing. As a reminder, the majority of fees paid by residents for this service are sent directly to the contractor.

Why are we transitioning to Brothers Disposal?

The City considered many factors when determining a new service provider for the trash and recycling contract. In addition to considerations such as fuel costs, labor, tonnage fees, purchase of new trash receptacle containers and truck maintenance fees, the additional services offered by Brothers Disposal made them the most desirable candidate for the new contract.

Brothers Disposal will also offer an annual community clean-up day, with large dumpsters available for residents to dispose of large bulk items, such as furniture. Additionally, Brothers Disposal offers a Front Door Special Service for Senior and Disabled Persons. These eligible residents can request to be exempt from hauling their bins to the curb. Representatives from Brother Disposal will then retrieve the trash carts from the resident's property, dispose of its contents, and then return the cart/s back to the property.

As Brothers Disposal is a local family-owned and operated provider, the smaller trucks they operate will create less wear and tear on the City's streets.

How will this affect me?

As Brothers Disposal is a local family-owned and operated provider utilizing smaller trash trucks, they will not service the entire City of Basehor on one single day. Brothers Disposal will operate 4 days a week in Basehor, servicing different neighborhoods each day. Route schedules are now being finalized and residents will soon be able to view which day their trash will be collected on the City of Basehor's website www.cityofbasehor.org and then from the top menu options, selecting Departments > Utilities > Trash & Recycling Services.

Will we be provided new trash carts?

Yes. All residents will need to replace their trash carts with the new carts provided by Brothers Disposal during the week of July 17th. For any residents who may not receive a new Brothers Disposal cart before their first collection day, please simply place your bagged trash on the curb.

Waste Management will begin to collect their carts after their final service date on July 26th.

Will the trash and recycling cart sizes be different for Brothers Disposal?

Brothers Disposal will provide the same size carts that Basehor residents currently utilize. The trash carts will be 96 gallons and will have a red lid. The recycling carts will be 65 gallons and have a blue lid.

Are we able to request an extra trash or recycling cart?

Brothers Disposal will offer additional carts at a monthly cost of:

Trash cart: \$10 per month

Recycling cart: \$7 per month

How will this affect my bill?

The cost of trash service will continue to be collected from Basehor residents on a monthly billing cycle. The City will continue to receive the payments from residents and then provide one lump sum to Brothers Disposal. As a reminder, the majority of fees paid by residents for this service are sent directly to the contractor.

With the current increase initiated by the current provider, residents will see their bills increase to \$22.72, beginning in July. Starting in August, the following rates will be in effect for single trash and single recycling cart service. *Service fees have been negotiated to increase modestly each year to assist with the increasing costs mentioned above.*

Brothers Disposal	
Total to Customer	
Year 1	\$ 25.70
Year 2	\$ 26.12
Year 3	\$ 26.56
Year 4	\$ 27.00
Year 5	\$ 27.11

Who do I call if there are issues?

Please call City Hall at 913-724-1370 if you have any questions or concerns regarding your trash service, including any issues exchanging your trash carts.

Will Waste Management no longer be providing any services to the City of Basehor?

Waste Management will continue to provide certain services for the City of Basehor. Residents may occasionally continue to see their trucks in City limits.

What resources are available if I am unable to pay the increased costs for trash services?

The City of Basehor is pleased to offer financial support for monthly trash and recycling services and/or sewer bills to qualifying residents through the City’s Utility Assistance Program.

Applicants for this assistance program must meet certain requirements to be eligible. Additional information and applications can be received by visiting the City’s website at <https://www.cityofbasehor.org/337/Assistance>.

The assistance is available on a first-come first-served basis and will be awarded until the funds are depleted.

Will temporary suspension of service be allowed?

No. To allow trash and recycling costs to remain as low as possible, residents are unable to opt out of service or place a temporary hold on their service as these suspensions may negatively impact costs for other residents.

Will the allowable items for recycling change with the transition to Brothers Disposal?

With the exception of glass, Brothers Disposal will accept the same recyclable items as previously allowed with Waste Management. **We are happy to announce that Brothers Disposal will be accepting glass products in both the recycling and trash bins.**

The non-recyclable items will remain the same.

Recyclable Items

- Aerosol cans – must be completely empty.
- Beverage & Food cans
- Brochures
- Cardboard & Paperboard boxes – cereal, tissue, snack boxes etc.
- Egg Cartons
- Junk Mail
- Laundry Bottles – remove caps and lids.
- Magazines
- Milk and juice cartons
- Newspaper
- Paper
- Phone books
- Pizza Boxes – clean
- Plastics #1 - #7
- Wrapping Paper

Non-Recyclable Items

- Animal & Human Waste – diapers, animal waste bags, cat litter
- Carbon Paper / Wax Paper
- Carpet
- Ceramic Pottery, Mugs, Dishes
- Cigarette Butts
- Compact Fluorescent Bulbs – CFL'S
- Dirt, Rock, Cement, Construction Debris
- Dirty Pizza Boxes & Paper Plates
- Electronics – computers, monitors, cell phones, radios, DVD players, etc.
- Food Waste
- ~~Glass Jars and Containers, and windows~~
- Hazardous Waste – oil, paint, batteries, cleaning products
- Mirrors
- Old Clothes and Shoes
- Plastic Bags
- Polystyrene Foam
- Rags and Sponges
- Solar Panels
- Tires
- Tissue and Tissue Paper
- Toothpaste Tubes

Will overage bag stickers still be an option after the transition? Will their cost change?

Yes, overage bag stickers will be available at the same price - \$1.25 per sticker. If you previously purchased stickers while Waste Management was the City's trash provider, you can use those stickers and they will be honored. To purchase additional stickers for Brothers Disposal, please visit City Hall during normal operating hours.